

# ALERT Know Your Rights!

KNOW  
YOUR  
RIGHTS

**Does the MTA or NYC Transit Authority say you owe money for violating subway rules?**

**Did the NYC Transit Authority take your NYS tax refund for fines they say you owe?**

Many New Yorkers aren't getting their NYS tax refunds. In some cases, that's because the MTA takes people's tax refunds to pay for old subway tickets they say people owe. We've heard from many New Yorkers, including many Black and brown New Yorkers, who say the MTA took their tax refunds without giving them a fair chance to challenge the tickets. To us, this is a matter of civil rights and racial justice.

If this has happened to you or someone you know, here are important steps you can take:

**STEP 1: GET MORE INFORMATION.** Call the MTA's Transit Adjudication Bureau (TAB) at 347-643-5805 and request these two items:

- **Status Letter.** A status letter is a list of tickets in your name. TAB should provide this to you at no cost.
- **A copy of the ticket(s).** TAB charges \$1 per copy. If there's more than one ticket in your name, it's a good idea to request copies of all tickets.

TAB may require you to go to its Downtown Brooklyn office at 29 Gallatin Place, to request these items in person (bring photo ID).

**Beware! If you go to TAB, you may be asked if you want to have a hearing, but it's best to try to get documents and legal advice first, before agreeing to any hearing.** We've heard from many people who tried but couldn't get documents from TAB. If you can't get documents from TAB or if you need legal advice about a ticket, please contact the **NYC Financial Justice Hotline** for help.

**STEP 2: SEEK FREE LEGAL ADVICE.** You may be able to challenge the ticket.

**For more info, call the NYC Financial Justice Hotline: 212-925-4929**

**The hotline provides free legal advice to low-income NYC residents.**

**Hotline hours: M 4-6 pm | T, W, Th 12-2 pm** *Se habla español.*



Find more Know Your Rights info for New Yorkers at [fjhotline.nyc](https://fjhotline.nyc)

This flyer is intended to provide general information to New Yorkers, and is not intended as legal advice.

New Economy Project operates the NYC Financial Justice Hotline, a free legal assistance hotline for low-income New Yorkers. New Economy Project's mission is to build a just economy that works for all, rooted in racial and gender justice, cooperation, neighborhood equity, and ecological sustainability.

